

Dear Ms Mallett

Thank you for your email to our Highways England Customer Contact Centre on 11 October 2019 about the A46 Energy Renewal Scheme.

I'm sorry that you've had to contact us about the letter for the proposed A46 Energy Renewal Scheme. I appreciate your concerns as a local resident and the impact the work may have living so close.

The proposed work was scheduled to begin on 21 October 2019 and run through to 01 March 2020. Although the work was due to begin on 21 October 2019, there have been unforeseen circumstances which has resulted in a delay to the start of works. We have a revised start of works date of 11 November 2019, however this may be subject to change.

The scheme has been designed to install equipment to power future technology. The benefit of the technology is to help inform you about your journey times, road conditions and improve safety. This combined will help to allow you to plan your journey better or select alternative routes.

I have included a map below which shows the 6 sites where we will be installing the technology. The technology will be positioned on a mast at each location.

The end asset or technology is still yet to be confirmed but is most likely to be a camera, advanced warning notifications board, speed enforcement screens or other associated technology.

We will work Monday to Friday, 8pm to 6am. We will be making every effort to carefully manage noise levels with the use of acoustic fences, and by also reducing light pollution. The work will be completed using 2-way temporary traffic lights along the A46. I hope the information included above is sufficient.



Thank you for taking the time to contact us. Should you require any further information, please contact our customer contact centre by [email](#), or alternatively you can call us on 0300 123 5000. Please quote the above reference number so your enquiry can be dealt with more quickly. If you're not satisfied with my response or how I have handled your enquiry, please see our [complaints procedure](#) for advice on what to do next.

Kind regards

**George Patterson-Payne**  
**Customer Service Manager**  
**Operations Directorate, Midlands**  
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